

Frequently Asked Questions

Where do I go to pay my charges?

The Bursar's Office is located in the Delchamps Student Life Center on Main Campus across the hall from the Financial Aid Office.

You may also pay online with a credit card through your BORIS account.

Remember! We do not accept personal checks.

I tried to pay my charges online, but it didn't post my payment. Where can I get help?

E-mail Computer Services at info@bishop.edu. We will try to respond to your problem within 24 hours.

How can I check on my classes and financial aid?

Go to www.bishop.edu and click on Login to BORIS. Instructions on how to log into BORIS and what you can do in your BORIS account are on that page.

How will the Business Office contact me about my account?

Go to www.bishop.edu and click on Bishop State Email. Instructions on how to access your campus email are on that page.

Be sure to check your campus email regularly. All notifications and reminders will be sent to that email address.

Where can I find all the important dates I need to remember?

You can find the College calendar on our website at www.bishop.edu. The calendar is also included in the class schedules.

When are refunds mailed?

Refund disbursement dates are included in the College calendar.

Financial aid refunds are mailed no later than 14 days from the first day of classes. Other refunds are mailed within 2 to 4 weeks from the end of drop/add.

Does my refund check have to be mailed to me?

No. You may submit a Direct Deposit form for any refunds to be sent directly to your bank.

The form can be printed from the Business Office webpage or obtained from the Business Office on Main Campus.

Can I drop a class after drop/add and receive 100% refund for that class?

No. Partial withdrawals (drops) are outlined in the College Catalog and on the Business Office webpage.